# Tracking BNSF Shipments

BNSF offers multiple ways to track your shipments. Web and mobile tools available to identify the location of your shipment include:

## Shipment Dashboard

Real-time overall view of your freight.

- Provides a global view of your shipments.
- Filters allow users to select units by specific Origin, Destination or Shipments in Transit.
- Identify and resolve issues quickly.

## Trace with Mapping
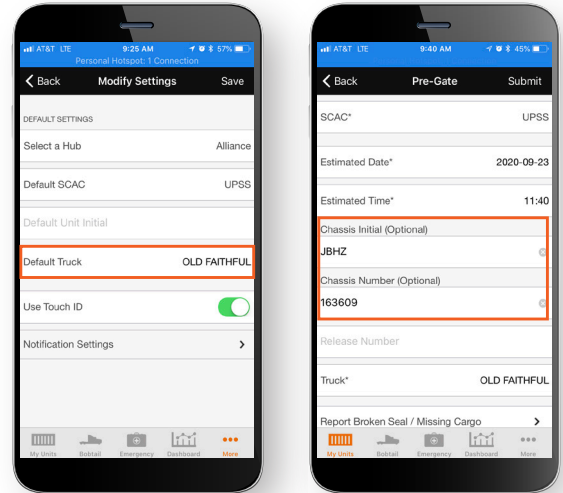
Access your shipment's location online.

- Traces your freight with improved mapped location and shows highlighted alerts and cases.
- Filter by loads, empties, geography, alerts, etc.
- Take actions – divert, flip, pay storage or open a case.
- Streamlines views that are mobile and export friendly.
- Enables easy tracking with Favorite a Shipment.

# RailPASS

A mobile application that facilitates an efficient and expedited gate experience for truck drivers dropping off, picking up or locating a shipment at a BNSF Intermodal Facility.

- Pre-Gate unit search and QR code creation for scanning (or input of RailPASS ID) at kiosk.

- Up-to-date shipment status information.

- Parking Verification to update your parking location when your assigned spot is occupied.

- Emergency Notification to call for immediate assistance in an emergency.

- Driver Dashboard for tracking real-time turn time trends on a hub-by-hub basis.

**NOTE:** For the best RailPASS experience, be sure to:

**1)** set up your truck profile with Default Truck in My Settings

**2)** input your chassis information when creating a Pre-Gate

GET IT ON Google Play

Download on the App Store

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# Message Us

Access our Customer Support team with greater visibility into your cases, inquiries and updates online.

- Open cases and collaborate with BNSF online.

- Provides visibility to your cases, and your company's cases, with status updates.

- Sends email notifications when updates are made.