

# Claim for Cargo Loss or Damage

## Claimant Information

Company \_\_\_\_\_  
Address \_\_\_\_\_  
City St Zip \_\_\_\_\_  
Phone \_\_\_\_\_

Claimant's File Number \_\_\_\_\_  
Contact Person \_\_\_\_\_  
Email \_\_\_\_\_

## Shipping Information

Railcar/Unit Initial/Number \_\_\_\_\_  
Shipper \_\_\_\_\_  
Origin (City St) \_\_\_\_\_  
Consignee/Receiver \_\_\_\_\_  
Destination (City St) \_\_\_\_\_  
Billing Date (mm/dd/yyyy) \_\_\_\_\_  
Unloading Date (mm/dd/yyyy) \_\_\_\_\_

## Basis of Claim

Claim in the amount of \$ \_\_\_\_\_ is made for Loss \_\_\_\_ or Damage \_\_\_\_ (check one)

Carrier previously notified? Yes \_\_\_\_ No \_\_\_\_      Photos taken? Yes \_\_\_\_ No \_\_\_\_

Description of Damages \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Detailed explanation how amount claimed is determined (enter quantities and description of cargo with applicable prices) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Inclusion of the following documents will facilitate claim processing. (This list is not all inclusive.)

1. Bill of Lading
2. Verification of loss/damage; source documents; photos
3. Invoice or Manufacturing Cost
4. Disposition of cargo; salvage proceeds / allowance
5. Freight Bill
6. Assignment of Claim Rights

This claim form may be submitted by:

Email to: [CargoClaims@BNSF.com](mailto:CargoClaims@BNSF.com)

Mail to: Cargo Claims

BNSF Railway Company

920 SE Quincy Street

Topeka Kansas 66612-1116

Fax to: 785-435-4120

Claims can be filed electronically via eCargoClaim at [www.BNSF.com](http://www.BNSF.com).

For additional information on Cargo Claims, visit <http://www.bnsf.com/ship-with-bnsf/support-services/cargo-loss-and-damage-claims.html>, email [CargoClaims@BNSF.com](mailto:CargoClaims@BNSF.com), or call 1-800-333-4686 Option 2.

The undersigned hereby certifies that all statements in this claim are correct, that the prices herein do not exceed the destination value of such property on the due date in the quantity shipped and do not include unearned profit or expenses not incurred; further that such prices are those appearing on original invoice, if issued, less all discounts and allowances, whether or not same actually appear thereon.

The undersigned hereby guarantees to protect the BNSF Railway Company, or any connecting carriers, against any and all Loss, Damage, Costs, Expenses and Attorneys' Fees which may result from payment of this claim by reason of our failure to support same with the original Bill of Lading and/or Paid Freight Bill. It is understood carrier reserves the right to request original or copy of any document deemed essential to proper disposition of claim.

\_\_\_\_\_  
Signature of Claimant

\_\_\_\_\_  
Date