

# SERVING CARRIER/RECIPROCAL SWITCH (SCRS)



The Serving Carrier/Reciprocal Switch (SCRS) System is web-based application that enables carriers to update and retrieve information about customers, serving carriers and reciprocal switch charges in real time.

## SCRS PROVIDES ACCURATE REAL-TIME DATA, HELPS CARRIERS MAKE SERVICE DECISIONS

As one of the industry reference file (IRF) systems, SCRS works in conjunction with the Interline Settlement System® and the Rate EDI Network to ensure that shipments are routed properly and switch charges are applied correctly.

With SCRS, subscribers can query on any element of information, including Customer Identification File (CIF) numbers, customer names and switch status, creating an audit trail with robust historical data. Short-line partners can access their information without a Class I railroad providing a CIF number, and the system facilitates easier short-line and terminal carrier participation for Class I railroads, which receive switch-carrier charges in real time. SCRS also can simplify the researching of routing choices, which creates the potential to increase rail's market share of shipments.

## ACCURATE, ROBUST DATA DRIVE EFFICIENCY, ELIMINATE ERRORS

SCRS provides a standardized verification process of whether a railroad can serve or under what conditions a railroad can serve a specific customer at a location where more than one railroad can operate. SCRS records include CIF numbers and link to the CIF industry reference file, ensuring the most accurate location data available. Here are a few benefits of SCRS:

- **QUERY ON A BROAD DATA SET**

SCRS subscribers can search a variety of data fields, including city/state; a carrier's Standard Carrier Alpha Code or Freight Station Accounting Code; location and switch status; customer name or CIF number; and the carrier that submitted the record. Users also can search the complete histories of customer records and update SCRS reciprocal information through the SCRS application.

- **REDUCE ERROR SWITCH MOVES, CHARGES**

With SCRS, users know the data accurately reflects the customers they serve, preventing the possibility of billing a car in error. The system also allows short lines to input their own switch charges, ensuring accuracy.

- **INCREASE EFFICIENCY**

SCRS supports restricted traffic and enables users to eliminate re-work that is associated with incorrect billing. Subscribers can look up a customer's CIF code in SCRS, saving time and effort. SCRS also prevents billing delays by rating customer bills properly the first time and improves transit time by correcting railcar routing and switching.



- **UPDATE SCRS RECIPROCAL DATA VIA THE WEB**

SCRS complements short line event reporting by enabling users to update SCRS reciprocal switch information directly via the Internet.

- **EXCHANGE DETAILED DATA**

Railroads and their connecting carriers can exchange granular information such as interchange detail data and CIF, freight station and commodity codes.

- **USE SCRS AT YOUR CONVENIENCE**

SCRS's easy-to-use, web-based application enables the system to be available to you 24/7/365, providing access to the accurate, real-time industry information you need when you need it.

## GET ACCESS TO SCRS

To access SCRS, users must create a Single Sign On (SSO) user ID at [www.railinc.com](http://www.railinc.com), then request access to the application via the SSO portal.

To learn more about Railinc's Serving Carrier/Reciprocal Switch System, visit the Railinc website at [www.railinc.com](http://www.railinc.com) or contact the Railinc Customer Support Center toll free at (877)724-5462 or by email at [csc@railinc.com](mailto:csc@railinc.com).

